

Macmillan Cancer Support

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Agenda

Macmillan
Professionals

The Macmillan
Palliative Care Toolkit

Macmillan Direct
Services



Macmillan nurses are specialist cancer nurses with experience and qualifications in cancer care. They can help you to understand your cancer diagnosis and treatment options and support you through your cancer experience.

What does a Macmillan nurse do?

Macmillan nurses are specialist nurses that work in different areas of cancer care. They may work in hospitals, hospices or in the community.

Macmillan nurses can help with information about the cancer, treatment, and help manage side effects. They can also tell you what other support is available. This may include information about social care, benefits advice, and local support groups.

Macmillan Clinical Nurse Specialist (CNS)

Some Macmillan nurses are based at the hospital and work as part of a [multidisciplinary team \(MDT\)](#). They are experts in certain types of cancer and are called Clinical Nurse Specialists (CNS).

A Macmillan nurse is usually your main contact at the hospital (your key worker). They can give you information about the type of cancer you have, your treatment options and possible side effects. They can also give you and your family and friends practical and emotional support.

You are usually referred to a CNS when you are first diagnosed. But there may not always be a CNS for your type of cancer. You can ask your doctor if there is a nurse specialist you can talk to.

Some Macmillan nurses specialise in a very specific area of cancer care and have a different job title – such as being a Macmillan [chemotherapy](#) nurse or a Macmillan lymphoedema nurse.

**Can you think of
other Health Care
Professionals that
may be Macmillan?**

The Macmillan Palliative Care Tool Kit

Learning and development | Healthcare professionals | Macmillan Cancer Support

Education and Training

We offer free education and training for health and social care professionals working in cancer care. You can access all our education and training on our Learning Hub. Sign up today.

On this page

[Get training and support for your role](#)

[What you'll get as a Macmillan Professional](#)

[Get in touch with us](#)

[For your details](#)



Download our free education and training prospectus today

In our 2025 prospectus, you can find out about the full range of education and training opportunities for health and social care professionals, including eLearning, OnDemand resources and live online courses

Download
PDF

Sign up to our learning hub

If you are a Macmillan Professional, [sign up to access the benefits](#)

If you are a health and social care professional, [complete this form to sign up today](#)

Log in to the hub



Macmillan Learning Hub

Education and training for the cancer workforce

Education and training opportunities

Welcome to the Macmillan Learning Hub. Here to support your professional development and help you in supporting people living with cancer.

We have a range of learning opportunities organised into the frames of the Macmillan Person Centred Care Competency Framework (MPCCF)

Browse our learning opportunities and resource films

Cancer
information
and
support

Communication
skills

Leadership
and
professional
development

Palliative and
end of life
care

Personalised
care and
support
planning

Primary
and
community
care

Introduction to
cancer and its
treatments

Essential
e-learning

Palliative and
end of life
care

Working with children facing loss and bereavement

Essential level



A toolkit of resources to support children experiencing loss, their wider family and carers

[Access the toolkit](#)

Learning



Enhanced palliative and end of life care learning and development toolkit

Enhanced level
Blended



What is palliative and end of life care?

Essential level
e-learning



Introduction to loss, grief and bereavement

Essential level
e-learning



Working with children facing loss and bereavement

Essential level
e-learning



Advance Care Planning (ACP)

Enhanced level
e-learning



Palliative and end of life care expert webinar series 1: Delirium in palliative care

Expert level
Webinar



Palliative and end of life care expert webinar series 2: How can we involve people with learning disabilities in end of life care planning

Expert level
Webinar



Palliative and end of life care expert webinar series 3: Assessment and palliative management of malignant bowel obstruction

Expert level
Webinar



Palliative and end of life care expert webinar series 4: Implications of cancer cachexia - What you need to know

Expert level
Webinar





Enhanced palliative and end of life care learning and development toolkit

This is an open community

join community

Enhanced palliative and end of life care learning and development toolkit

Welcome to Macmillan's Enhanced Palliative and End of Life Care Learning and Development Toolkit! Here you'll be able to access a wide range of interactive online modules, tools and resources to develop your knowledge and skills in palliative and end of life care.

The toolkit is designed to offer flexible, self-paced learning that can be accessed when and where you need it. We have divided the content into 5 topic areas:

- Pain management in palliative and end of life care
- Other common palliative and end of life symptoms
- Communication in palliative and end of life care
- Palliative care emergencies - launching in March 2023
- Person-centred care at end of life - launching in May 2023

Levels of learning range from:

- Essential
- Enhanced
- Advanced

Flexible, self paced, dip in and out.

Learning may be:

- Video
- Webinar
- Elearning course
- Article to read
- Resources

5 topics, Patient centred care coming in May 23

Topics All ▾

-  Palliative care emergencies
-  Common symptoms in palliative and end of life care
in this section of the Enhanced Palliative and End of Life Care Learning and...
-  Communication in palliative and end of life care
This topic signposts to resources to support communication and conversations
-  Enhanced pain management in palliative and end o





Peer assessment



Peer management





Home

Common symptoms in palliative and end of life care

An introduction to the Introduction Palliative and End of Life Care Learning and Development Centre, available from Macmillan Palliative and End of Life Support.

1/1

Content



Nausea and vomiting



Nausea and vomiting

Breathlessness



Breathlessness (PPTCL)

Constipation



Constipation

Oral problems



Oral problems in palliative and end of life care

Respiratory secretions in the last days of life



Respiratory secretions in the last days of life

Respiratory secretions in the last days of life



Launch course



Introduction



Causes of respiratory secretions



Assessment of respiratory secretions



Management of respiratory secretions at end of life



Knowledge check



Summary



Articles

- [eHow.com](#)
- Ashley, C and Dunleavy, A. (2019) The Renal Drug Handbook (5th ed) [The Renal Drug Handbook](#)
- British Association for the Study of the Liver – [Symptom Control and End-of-Life Care in Adults with Advanced Liver Disease](#)
- [British Complementary Medicine Association \(BMCMA\)](#)
- British Medical Association – [Antipsychotic Prescribing for End-of-Life Care](#)
- [Dorland's Pocket](#)
- Gold Standards Framework – [Initial Pain Assessment](#)
- Gold Standards Framework – [Continuous Pain Assessment](#)
- Gold Standards Framework – [Examples of Good Practice Resource Guide Just in Case Boxes](#)
- [Gov.UK - Drugs and Driving: The Law](#)
- Greater Manchester Health and Social Care Partnership, [Palliative Care Pain and Symptom Control Guidelines for Adults \(5th ed\)](#)
- Health-Care Improvement Scotland and NHS Scotland, [Scottish Palliative Care Guidelines](#)
- HealthCare Improvement Scotland, [Scottish Palliative Care Guidelines - Symptom Control](#)
- [HealthCare Improvement Scotland - 2018 Guidelines for the Use of the CIVIL 34 Symptom Form for Adults in Palliative Care](#)
- Marie Curie, [Syringe Pumps in Palliative Care - Syringe Pumps, also known as infusion, information for professionals](#)
- National Institute for Health and Care Excellence (NICE), [Prescribing in palliative care | Medicines guidance | NICE | NICE](#)
- [Palliativecare.com - Essential Independent Drug Information for Palliative and Hospice Care](#)
- St Oswald's Hospice, [Distress and Discomfort Assessment Tool \(DDAT\)](#)
- University of Edinburgh - [Edinburgh Pain Assessment and management Tool \(EPAT\) | The University of Edinburgh](#)
- Wilcock, A, Howard, P and Charlesworth, S. (2020) [Palliative Care Formulary PCF3, 7th ed.](#) England: Pharmaceutical Press

Videos

- [How to Set Up a Medication Syringe Pump - YouTube](#)
- [Syringe Driver: Items of Equipment Needed - YouTube](#)
- [Practical syringe driver set up - YouTube](#)



A summary of Macmillan services

Macmillan Website

Macmillan.org.uk

Cancer and Coronavirus hub –

Macmillan In Your Area



Macmillan Support Line – nurses and advisers

The Macmillan Support Line

0808 808 00 00

8am-8pm 365 days a year

Phone, email or even webchat.

Cancer Information and Support Advisers

Cancer Information Nurse Specialists

MACMILLAN
CANCER SUPPORT



Online Community

Ask An Expert area.

Used anonymously, in comfort of own home

Many groups

Moderated by Macmillan employees, medical experts and volunteers



Volunteer Buddies

Telephone
Virtual
Face to face



Bupa Counselling Services

Six sessions of free one-on-one counselling

Patients can self refer through the website or
phoneline



Big Health

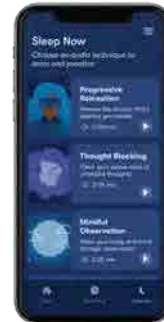
Our partnership with Big Health will provide newly diagnosed cancer patients aged 18 and older residing in England, Wales, and Northern Ireland free access to Sleepio for insomnia and Daylight for anxiety to manage their mental health needs.

<https://www.bighealth.co.uk/lp/macmillan>

MACMILLAN
CANCER SUPPORT

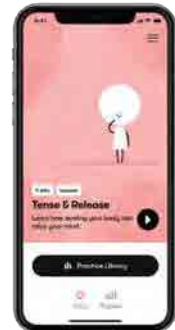
Sleepio

Sleepio, for poor sleep and insomnia, addresses unique needs with a personalised programme, featuring sessions with step-by-step guidance through evidence-based techniques, available night or day.



daylight

Daylight, for worry and anxiety, helps people gain control over their anxiety with personalised therapeutic content. It's available when it's needed the most, providing you with evidence based techniques to cope in the moment.



Money & Work

Macmillan Patients Grants

One-off payment of £350 to help with the extra costs that living with cancer can bring.

They can be used to help with things like:

- energy bills
- home adaptations
- cost of travel to and from hospital
- any extra costs you might have because of cancer.

CNSs/SWs can sign up to refer their patients:
<https://www.macmillan.org.uk/healthcare-professionals/for-your-patients/grants-for-your-patients>



Money & Work

The Macmillan Support Line offers confidential support to people affected by cancer.

Our specialist Money and Work teams provide vital support and guidance to everyone who needs it:

- [Cost of living crisis info sheet: Cost of living - support for people with cancer | Macmillan Cancer Support](#)
- Financial Guidance
- Welfare Rights
- Energy Advice
- Work Support
- Travel Insurance



Macmillan Crossroads

DO YOU NEED



SOMEONE TO TALK TO WHO'LL LISTEN TO YOU IN A CONFIDENTIAL AND COMPANIONABLE WAY?



SOMEONE TO DO A BIT OF LIGHT HOUSEWORK OR GARDENING?



SOME HELP WITH THE SHOPPING OR GETTING TO YOUR HEALTHCARE APPOINTMENTS?



INFORMATION AND GUIDANCE SO YOU CAN GET HELP FROM OTHER SUPPORT SERVICES?

Please get in touch to find out about how we can help you



03450 956 701



ENQUIRIES.MACMILLAN@CROSSROADSKENT.ORG



@CROSSROADSMACMILLAN



Find cancer support services near you

By postcode, city or region

e.g. 2000 or NZ

By keyword

e.g. counselling

include National Services ⓘ

FIND SERVICES

[Homepage](#) | [Cancer Care Map](#)



Any questions?