

# National Capacity Tracker Tool

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## Our purpose

NHS Kent and Medway exists to improve health and healthcare for the people of Kent and Medway.

*We do this using influence and partnership to lead the NHS to find ambitious, collaborative solutions to long-standing issues and inequalities, driving innovation and transformation. We represent the NHS in Kent and Medway in the national NHS.*



## Our values



### Caring for all

We look after each other and our communities.



### Including everyone

We celebrate who we are and our diversity.



### Building trust

We are empowered to do our roles and respect each other.



### Doing what's right

We are open, honest and welcome challenge.



### Being courageous

We are bold and always want to improve.

Together, we can

# Introduction

Capacity Tracker is a web-based digital insight tool built by NECS in partnership with NHS England that enables care home, in-patient community rehabilitation, substance misuse and hospice providers to easily and quickly share vacancy and other critical information in real time, which allows Government and the NHS to have detailed insight across the sector.

<https://www.youtube.com/watch?v=IEK4ZzLWJos>

# National Guidance

- Guidance stipulates, **'The Capacity Tracker is currently the department's main source of adult social care provider data'**
- Correct, up to date information is needed, to ensure information used in key decision making, is correct
- Correct, up to date vacancy information is needed, to support the discharge and brokerage process

## Care Data Matters Roadmap

Sets out to:

- Reduce duplication
- Reduce burden of collection
- Bridge gaps
- Digitise data

**Care data matters: a roadmap for better data for adult social care - GOV.UK ([www.gov.uk](http://www.gov.uk))**

## New NHS Winter Guidance - Working Together To Deliver A Resilient Winter

Specifies the importance of ensuring vacancy data is submitted via Capacity Tracker

*'All Data submitted for all commissioned beds to the Community Discharge and Acute Discharge SitReps and the Capacity Tracker'*

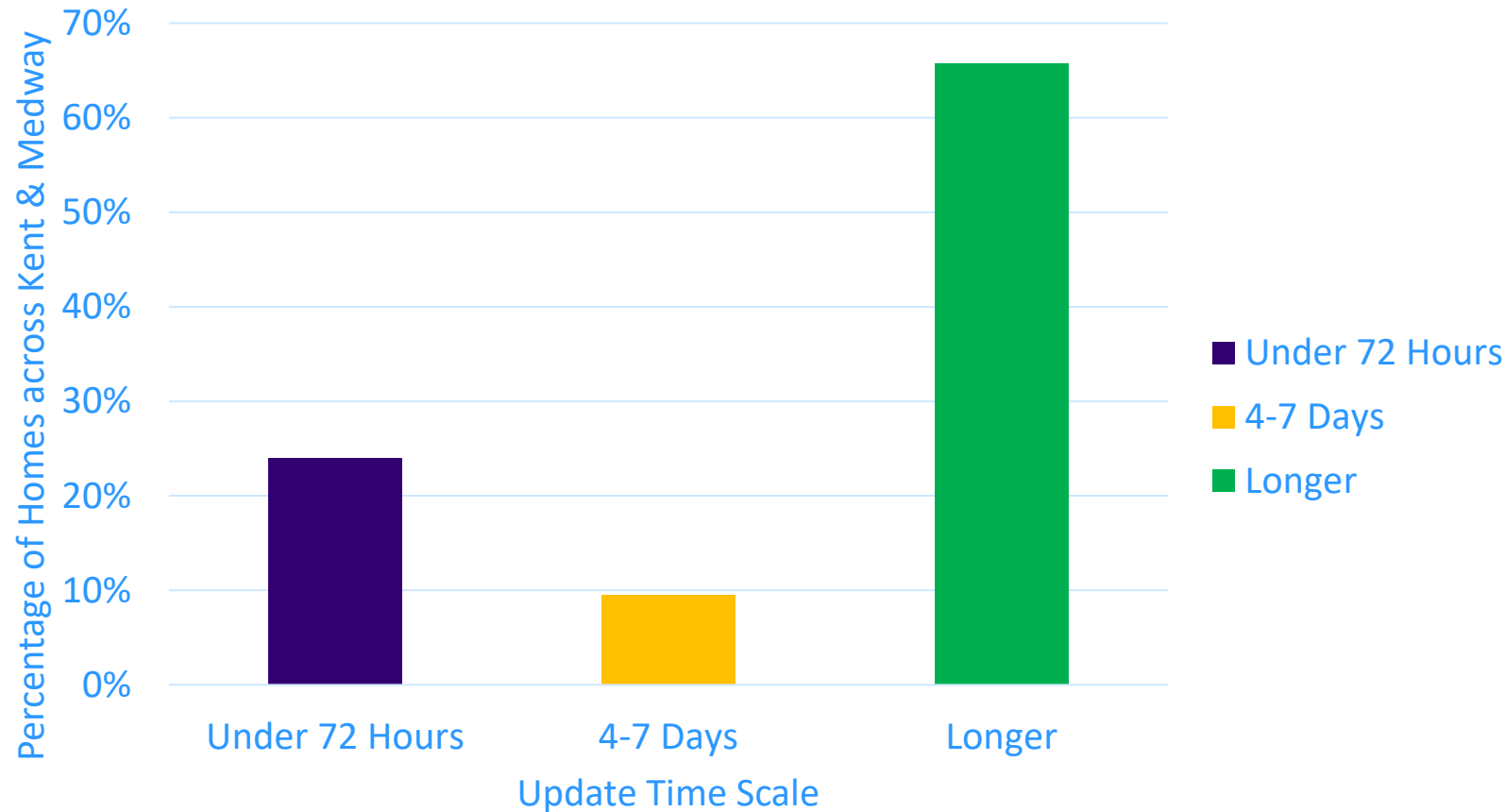
**Working together to deliver a resilient winter: System roles and responsibilities ([england.nhs.uk](http://england.nhs.uk))**

# National Guidance – Update Frequency

Data	Update Frequency?	Why?
Bed Vacancies & Availability	Daily Or As and when things change to advise what can be safely admitted each day	Support ASC Discharge & Brokerage Teams  Up to date vacancy information identifies who can be 'safely admitted that day'
Workforce Headcount & Absence	Daily or as and when something changes	Supports the use of data in planning (for example vaccination clinics and winter pressures) and enables commissioners to identify pressures faced by providers
Vaccinations		
Visiting		
Covid Monitoring/Outbreaks		
Resources & Training		
Workforce Capacity	Monthly during the ASC submission window	Forms part of the DHSC ASC question set

# Current utilisation in Kent and Medway

Update Frequency (5th October 2023)



67 homes updating daily (12%), with a quarter of homes updating in under 72 hours

*Nb this is likely to give a “worse position” as next window for monthly submission is 8-16<sup>th</sup> October 2023.*

# Benefits

Visibility across health and social care about pressures

Commission with intent

Fast information flow for discharge support teams on admittable bed vacancies

Reduce data asks across health and council services

Improve patient/family experience of care by faster transfer of care

Maximise use of data to support care delivery

Improve staff satisfaction by freeing up time to care



# Reminders

The October 2023 ASC Provider Data Collection window opens in Capacity Tracker on Sunday 8th October and closes on Monday 16th October 23.59

Sat	Sun	Mon	Tue	Wed	Thurs	Fri	Sat	Sun	Mon	Tue
7	8	9	10	11	12	13	14	15	16	17

## Remember:

- Provider Training Sessions are available [here](#)
- Ensure you have more than one user to update the system
- Support Centre team are available to provide help by calling 0191 691 3729 (Mon-Fri 8am-5pm (excl bank holidays) or by email [necsu.capacitytracker@nhs.net](mailto:necsu.capacitytracker@nhs.net)