

Voluntary Roles:

Lived Experience Representatives – Adult Social Care and Health Assurance Board

Location: Maidstone (with flexibility for online participation)

Duration: 18 months voluntary roles

Closing Date for Applications: 17 November 2024

Interview Dates: Week starting 18 November 2024

Next Board Meeting: 4 December 2024

Introduction: Kent County Council's Adult Social Care and Health Directorate is inviting people with lived experience of drawing on care and support to join our Assurance Board. This voluntary role offers a unique opportunity to influence and improve the services provided to those who depend on adult social care in Kent.

Role Overview: As a Lived Experience Representative, you will bring your first-hand perspective to the Assurance Board. Your insights will help shape the future of adult social care services in Kent. Lived experience representatives will make sure that the views and concerns of people who draw on care and support, including unpaid carers (sometimes called family carers), are central to our decision-making processes.

Key Contributions:

- Take part in Assurance Board meetings, providing insights based on your lived experience of adult social care.
- Assist in identifying and prioritising areas for improvement in quality, performance, and service delivery.
- Act as a critical friend, constructively challenging decisions to promote continuous improvement.
- Work closely with senior stakeholders and other board members to ensure inclusive and effective decision-making.
- Promote equality, equity, diversity, and inclusion within social care services.
- Link closely with the Innovation and Partnerships Division to foster collaboration and innovative solutions.

[Watch this animation](#) for more information about the Innovation and Partnerships Division.

Skills and Attributes:

- Direct experience of accessing adult social care and support or unpaid caring responsibilities.
- Strong advocacy and communication skills.
- Ability to work collaboratively and offer constructive feedback.
- Commitment to promoting diversity and inclusion.
- Ability to handle sensitive information responsibly.

Application Process: To apply, please complete the application form and provide relevant documents. If you need the information in another format or would benefit

from an informal discussion before applying, please contact Bharathy Maheswaran at Bharathy.maheswaran@kent.gov.uk.

This is considered by KCC to be a customer-facing role. The council has a statutory duty under Part 7 of the Immigration Act (2016) to ensure that post holders have a command of spoken English/Welsh sufficient for the effective performance of the role requirements. The appropriate standards are set out in the Role Description / Person Specification. This post is subject to a Basic Disclosure Application to the Disclosure and Barring Service.

Inclusivity and Accessibility:

We are committed to ensuring our process is accessible to all.

Please let us know if you require any accommodations or adjustments.

Contact Details: For further information, please contact Bharathy Maheswaran at Bharathy.maheswaran@kent.gov.uk.

This role is part of our recruitment initiative for multiple voluntary roles to be part of the assurance board. Please note that this is non-employee role and is a voluntary role agreed on an honorarium basis.

This role will be eligible for reimbursement of time and reasonable travel costs.

The **closing date for applications is 17 November 2024**, with interviews taking place during the week starting **18 November 2024**. This recruitment cycle is the first of multiple rounds as we aim to recruit several candidates.

We are seeking someone who can join the next Assurance Board meeting scheduled for **4 December 2024**.